

DOG ACCOMODATION FORM

OWNER INFORMATION						
Full Name:		ID. No.				
Email:		Mobile:				
Home Address						
Occupation						
Employer						
Work Address						
EMERGENCY (ALTERNATE) INFORMATION						
Full Name:						
Relationship:		Mobile:				
EMERGENCY DETAILS (VETERINARY)						
Vets Name:						
Contact:						
Clinic Address						
PET 1 DETAILS						
Pet's Name:		Pet's size			Behaviour:	
Pet's Age		S	M	L	<input type="checkbox"/> Jumps	<input type="checkbox"/> Nervous
Pet's Breed		Male	Female		<input type="checkbox"/> Barker	<input type="checkbox"/> Spayed / neutered
Marks/colour					<input type="checkbox"/> Social	<input type="checkbox"/> Vaccinations up to date
Microchipped	Y	N	Picture Attached		Y	N
Medical Aid / insurance:						
Medical Aid / insurance No.						
*Pet Medical Aid / Insurance is highly recommended						
Vaccinations:	Date:	Product				
Vanguard 5 in 1 plus Rabies - Annually						
Bordatella (Kennel Cough) - Annually						
Nexgard Spectra / Revolution (Tick, flea and deworming) - Monthly						
*Vaccination card to be attached to this registration form.						
PLEASE DO NOT BRING SICK DOGS TO OUR FACILITIES						

PET 2 DETAILS						
Pet's Name:		Pet's size			Behaviour:	
Pet's Age		S	M	L	<input type="checkbox"/> Jumps	<input type="checkbox"/> Nervous
Pet's Breed		Male		Female	<input type="checkbox"/> Barker	<input type="checkbox"/> Spayed / neutered
Marks/colour					<input type="checkbox"/> Social	<input type="checkbox"/> Vaccinations up to date
Microchipped	Y	N	Picture Attached		Y	N
Medical Aid / insurance:						
Medical Aid / insurance No.						
*Pet Medical Aid / Insurance is highly recommended						
Vaccinations:	Date:			Product		
Vanguard 5 in 1 plus Rabies - Annually						
Bordatella (Kennel Cough) - Annually						
Nexgard Spectra / Revolution (Tick, flea and deworming) - Monthly						
*Vaccination card to be attached to this registration form.						
Boarding:						
Check in date:		Check in time:	9am – 9:30am Mon-Sat	4pm – 4 -30pm Mon - Sat		
Check out date:		Check out time:	9am – 9:30am Mon-Sat	4pm – 4:30pm Mon-Sat		
No check in on Sunday's or public holidays, check out on Sunday's only 4pm – 4:30pm						
*Please note our collection/drop off times, as gates are closed at other times. Closed for drop offs on all public holidays, and no collections/drop offs on 25th & 26th December, 1 January.						
Grooming instructions if grooming is needed (Pet 1):						
Grooming instructions if grooming is needed (Pet 2):						
*We offer a 50% discount on grooming for hotel guests, when booked with their hotel stay.						
Collection / drop off depending on availability – times cannot be confirmed						

Collection / drop off required	Y	N	
Physical address:			
Pet 1		Pet 2	
Feeding instructions:		Feeding instructions:	
Medication instructions:		Medication instructions:	
Additional notes:		Additional notes:	
Comments/ Instructions/ Ailments: (e.g. Limps, has a lump)		Comments/ Instructions/ Ailments: (e.g. Limps, has a lump)	

Consent to Process Personal Information
Applicable to all personal information as defined in
the Protection of Personal Information Act, 4 of 2013 ("POPIA")

I _____ (full name), unconditionally and voluntarily consents to Sloppy Kisses (Pty) Ltd collecting, holding, organising, storing, using, processing and administering my personal information for the purposes of business relations and/or dealings and/or for purposes as set out in this Agreement and/or by operation of law.

I confirm that the personal information (as defined in POPIA) may be used for the administration and enforcement of business relations and/or dealings and for purposes as set out in this Agreement, as well as by operation of law, and I further accept that this may involve the information being sent to a country outside the Republic of South Africa (in which the Company may or may not provide services) given that Sloppy Kisses (Pty) Ltd has affiliates / associated companies / business dealings outside the Republic of South Africa.

I acknowledge that I have the right to request a list of the names and addresses of any potential recipients of the information and to review and correct the information if I so wish.

I acknowledge that the collection, processing and/or transfer of the Information is important to enforce the contractual relationship / dealings with Sloppy Kisses (Pty) Ltd and that failure to consent to same may result in the cancellation of business relations and/or dealings.

Sloppy Kisses (Pty) Ltd commits to notifying me immediately in the event that it comes to their attention that any information of mine has been accessed by any unauthorised person. Sloppy Kisses (Pty) Ltd commits to ensuring that all Personal Information is held securely and safeguarded and whenever I require other organisations to provide services to me, I will bind these service providers to its privacy policy as far as they may be required inter alia to access to their customers' and/or service providers' personal information and to perform any such services and/or by operation of law.

Should you not agree to any of the above conditions you are required to notify Sloppy Kisses (Pty) Ltd immediately at janine@sloppykisses.co.za. Should Sloppy Kisses (Pty) Ltd not hear from you it will be taken as consent to the above.

Signed at _____ on this the _____ day of _____ 20_____.

Signature: _____

Name: _____

Please remember that all photographs are loaded to Facebook daily, you are welcome to send us a whatsapp to enquire how your furbaby is doing, however, please remember to give us some information so that we can identify which fur-parent we are chatting to, such as:

How is **Coco** the **maltese** doing?
Is **Toby** the **Tabby cat** eating alright?

Hotel frequently asked questions:

1. What do I need to pack?

All we need is your pet's food individually packed in ziplock bags, clearly marked with your pet's name and breed written on each pack.

We do not need beds, bowls, pillows, etc. (If you want to pack something extra, **please ensure that every item is clearly marked with your pet's name and breed**).

We do not feed your pet anything besides what you supply.

2. What time can we collect/drop off?

<u>Hotel Operating hours</u>	
Monday to Saturday check-in/out:	09h00 – 09h30 or late check out (stay & play) 16h00 – 16h30 *additional fee
Sunday/public holiday check out only 4pm – 4:30pm Closed for drop offs on Sunday's & all public holidays. No collections/drop offs on 25th & 26th December, 1 January.	

The gates will only be open during these times. This is to ensure our staff's safety and to optimize the time spent with the dogs in the play areas.

Please note that the office phones are not monitored over the weekends or public holidays. (No news is good news. In the case of an emergency, we will contact you).

There are always staff on duty, however, the office is not manned throughout the weekend, and therefore the gates are locked except in the specified times.

Sloppy Kisses will be closed for all drop offs/collections on 25 & 26 December, and 1 January - Staff will be on duty.

3. Why does my dog need to be 100% social in order to come to Sloppy Kisses?

All the dogs in our care go into play areas during the day, and need to be 100% social in order to avoid any unnecessary fights.

4. Why does my dog need to be sterilized, vaccinated and dewormed BEFORE coming to Sloppy Kisses?

This is to protect your pet, and the other pets in our care.

All annual vaccinations need to be up to date, as well as tick & flea and deworming treatments.

KENNEL COUGH must be done at least 10 days prior to visiting Sloppy Kisses if they have not had this vaccination.

5. What is a trial day?

A trial day would be requested in order for Sloppy Kisses to do an assessment on the dog to see how he/she manages with other breeds of dogs his/ her size. It also helps your dog to become familiar with the surroundings before their stay.

6. Can you call me or send me photographs? (Photographs / messages)

All photographs are loaded to the Sloppy Kisses Facebook page. Please download facebook and like our page to see your pet enjoying their time at Sloppy Kisses.

Please do not be alarmed if you do not see your pet in photographs every day, as they are living creatures, and do move around, and may just be moving the same direction as the camera lady.

Please note that it is not possible to send photographs to your cell phone/email.

You are welcome to send us a whatsapp to check on your pets. Please bear in mind that we are very busy over the peak season and might not respond immediately. We will get back to you during the course of the day Mon- Fri during office hours.

In the case of an emergency, we will contact you. (No news is good news).

7. Identification:

Supply us a clear photograph of your pets, and print us a photograph of your pets with their names on each photograph – so we can ensure that we have the correct pet and name.

8. Do I need pet insurance?

Pet insurance is recommended but not compulsory. In the unlikely event that an incident may occur whereby your pet has injured another pet /person or the unfortunate event that your pet is injured, you would be held responsible for any expenses incurred.

9. What is the difference in accommodation areas?

Cuddle Inn is for small dogs such as Yorkies, Pomeranians, Pekingese, Daschund. A common space with TV and a private garden.

Barkside Inn is a private room with two beds and a private outside area, sharing up to 3 dogs per room.

Bark Avenue is a private room with a queen size bed, TV, Aircon and a private garden shared with up to 4 dogs depending on breed/ size or family.

Furbabies with a similar sociability and temperament are paired together.

10. Should I groom my pet before I pick it up from the hotel/cattery?

We recommend that you book a grooming before you pick up from the hotel as your pet would probably have been swimming or playing and will be rather dirty.

We also offer a 50% discount on hotel grooming if booked at time of **making your booking** or checking in.

11. What to expect when my pet comes home?

Please remember that your pet has been very busy playing and having fun. He/she will be very tired and could possibly just lie around for a couple of days with very little energy.

15. Why do I need to supply a photograph of my pet?

We need you to supply us with a clear photograph of your pet, so we can identify them when they are in the play area.

Our team works very hard ensuring your pets receive the best love and care during their stay. Our staff work long hours, 7 days per week to ensure that your pets have the best stay. We ask that you respect our times when checking in and out in order for our staff to be able to go home to their loved ones at the end of their shift.

Wishing you a wonderful vacation,

The Sloppy Kisses Team
071 892 5292
info@sloppykisses.co.za

A final reminder:

- We need all your furbabies items clearly marked with their name.
- All meals and medication needs to be packed individually and clearly marked with clear instructions.
- Check-in/out times: 9am – 9:30am or 4pm-4:30pm
No check-in's on Sundays and public holidays.
Check outs only 4pm – 4:30pm on a Sunday
No check in/out on any public holidays
- To view our hotel please book a viewing on Tuesday or Thursday, and time between 10am – 1pm